



BLUE COAT CERTIFIED PACKETSHAPER ADMINISTRATOR

Course Objective

The Blue Coat Certified PacketShaper Administrator (BCPSA) course is intended for IT professionals who wish to develop the basic knowledge and skills to manage an installed Blue Coat PacketShaper on a daily basis. It replaces the former Packeteer Specialist (Level 1) course and is intended for users who want to apply new PacketShaper features that deliver integrated visibility, control and compression capabilities in a single appliance. After completing this course you will be able to:

- > Use and understand the PacketShaper product and its functionality and capabilities
- > Classify traffic
- > Analyze your network, application and host performance

Duration / Format

2 days (16 hours) / available as classroom instructor led (ILT) or virtual classroom training (VCT)

Audience / Target Group

This course is intended for IT professionals requiring basic operational network management knowledge and skills; i.e., network/system administrators who are responsible for managing network application performance using the Blue Coat PacketShaper.

Prerequisites

Students should be familiar with networking essentials, such as LAN, Internet, security, and IP protocols.

Course Description and Contents

The Blue Coat Certified PacketShaper Administrator (BCPSA) Course provides an effective mix of operational theory and hands-on performance-based exercises. It covers:

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|------------------------------------|--|--|
| -> Blue Coat Family of Products | -> Initial PacketShaper Configuration | -> Controlling Applications on the Network |
| -> Blue Coat PacketShaper Overview | -> PacketShaper GUI and CLI | -> Bandwidth Management |
| -> PacketShaper Deployment | -> Understanding Applications on the Network | -> Policies |
| -> PacketShaper Licensing | -> Analyzing Applications on the Network | -> Maintaining PacketShaper |

Students will become **Blue Coat Certified PacketShaper Administrators** upon completing this course and passing the Prometric online exam.

Registration / Course Ordering Information

For registration or reservation, please go to www.bluecoat.com/training/enrollmentform and reference course number **TR-BCPSA**. Alternatively, for registration or for questions, e-mail us at training@bluecoat.com. Information on Blue Coat's comprehensive training portfolio can be found at <http://www.bluecoat.com/support/training>.